

## Via Online Reporting

Attorney General Aaron Frey  
Maine Office of Attorney General  
Consumer Protection Division  
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Augusta, ME 04333

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May 22, 2026

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Re: **National Center for Construction Education and Research | Notice of Security Incident**

Dear Attorney General Frey:

We represent the National Center for Construction Education and Research (“NCCER”) and write in accordance with ME ST T. 10 § 1348, to report a security incident resulting in the unauthorized acquisition of personal information concerning twenty-four (24) residents of Maine. This notice shall not be construed as an admission of jurisdiction or liability, nor does NCCER waive its rights or defenses regarding the applicability of Maine law or personal jurisdiction.

NCCER is a non-profit organization located in Alachua, Florida that provides standardized training and credentials for specific trades in the construction industry. On March 21, 2025, NCCER became aware of unauthorized activity on its network. Upon discovery, NCCER took immediate action to investigate the incident, which included taking its systems offline and engaging our law firm. We engaged cybersecurity forensics firm to investigate the incident, assist with the remediation efforts, and for the provision of rendering our legal advice. It was later determined that files were exfiltrated from NCCER’s network. The group responsible for the incident is Quilin.

On or around June 20, 2025, NCCER engaged a data review team to understand the potential data involved. Data mining review concluded at the end of March 2026. Following the data mining engagement, supplemental review was required to identify and classify data

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Kennedys Law LLP, a UK Limited Liability Partnership, is a partner of Kennedys CMK LLP

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National Center for Construction Education and Research

subjects and potential data custodians - a critical step to ensure that individuals were accurately notified under applicable law. This supplemental review concluded on or around April 12, 2026. Additionally, an address append was performed in order to provide direct notice to the notification population.

NCCER notified individuals on a rolling basis starting on April 27, 2026. Maine residents were notified, via First Class U.S. mail on May 1, 2026, May 15, 2026, and May 21, 2026. A sample copy of the notification letter is attached as Exhibit A. The information involved Social Security numbers. NCCER is offering twelve (12) months of credit monitoring and proactive fraud assistance services through Cyberscout, a TransUnion company. The services include single bureau credit monitoring, dark web monitoring, and fully managed identity theft recovery services. In addition, a professional call center of trained professionals was made available to provide support services for the credit monitoring and identity protection services, and to assist with proactive fraud assistance and to help with any questions individuals may have.

Upon learning of the incident, NCCER undertook immediate steps to address the incident, including re-securing its systems, the email account and initiating a mandatory password reset.

Please do not hesitate to contact me directly if you have additional questions.

Respectfully,

*/s/ Daniel Marvin*

**Daniel Marvin**  
Partner  
for Kennedys

Enclosure

# *Exhibit A*

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0003182

National Center for Construction Education & Research Ltd.  
c/o Cyberscout  
555 Monster Rd SW  
Renton, WA 98057  
USBFS3383



<<First Name>> <<Last Name>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<PostalCode+4>>



May 21, 2026

### NOTICE OF SECURITY INCIDENT

Dear <<First Name>> <<Last Name>>:

National Center for Construction Education & Research experienced a security incident that involved your personal data. This notice is intended to provide you with details about the incident, our response, and additional steps you may consider to protect your information.

**What Happened?** On March 21, 2025, National Center for Construction Education & Research became aware of unauthorized activity to its network. Upon discovery, we took our systems offline until we could safely restore operations. This included working with cybersecurity specialists to investigate the incident and assist with the remediation efforts. We later determined that we were the victim of a cybercrime, and that certain files were removed from our network without our authorization. We commenced a review of the data involved, to understand whether those files contained personal information, and if so, to whom the information belonged. We concluded our review on April 12, 2026. We are now notifying you because it was determined that your information was among those acquired. We have no evidence of misuse of any personal information, including for fraud or identity theft, because of this incident.

**What Information Was Involved?** The information involved included first and last name, in combination with: <<Exposed Data Elements>>.

**What We Are Doing.** Upon becoming aware of the event, we took immediate steps to secure our systems, which included resetting account passwords, implementing additional measures to bolster our security posture, and we reported the event to federal law enforcement. We are also offering <<Service Length>> of complimentary credit monitoring and identity protection services through Cyberscout, a TransUnion company. Instructions for how to enroll in these services are below. For assistance, you may contact our professional call center at 1-833-877-7462, Monday through Friday, 8:00 AM to 8:00 PM Eastern Time.

**What You Can Do.** Generally speaking, it is best practice to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact the financial institution or company.

To activate your identity and credit monitoring services, you may visit <https://bfs.cyberscout.com/activate>. When prompted please provide the following unique code to receive services: <<**Unique Code**>>. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity. *You have until 90 days from the date on this letter to activate your identity monitoring services.*

You may also refer to the enclosed “*Steps You Can Take to Help Protect Your Information*” for additional resources you may take advantage of to protect your information.

**For More Information:** For more information about Cyberscout and your credit and identity monitoring services, you may contact us at 1-833-877-7462 for further assistance. Our professional assistance line is available, Monday through Friday, 8:00 AM to 8:00 PM Eastern Time, excluding major U.S. holidays. We remain committed to protecting your trust in us and continue to be thankful for your support during this time.

Sincerely,

**National Center for Construction Education & Research**

Enclosure: *Steps You Can Take to Help Protect Your Information*



## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

**Monitor Your Accounts and Credit Reports:** It is good practice to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors.

**You May Obtain a Free Credit Report:** Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <https://annualcreditreport.com>, call toll-free at 1-877-322-8228, complete the Annual Credit Report Request Form on the Federal Trade Commission’s (FTC) website at <https://ftc.gov> and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact one of the credit reporting bureaus.

**Fraud Alert Services:** You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report at no cost, contact any of the three credit reporting agencies identified below.

**Credit Freeze Instructions:** As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you should provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<b>TransUnion</b> 1-800-680-7289 <a href="http://www.transunion.com">www.transunion.com</a> <b>TransUnion Fraud Alert</b> P.O. Box 2000 Chester, PA 19016-2000 <b>TransUnion Credit Freeze</b> P.O. Box 160 Woodlyn, PA 19094	<b>Experian</b> 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a> <b>Experian Fraud Alert</b> P.O. Box 9554 Allen, TX 75013 <b>Experian Credit Freeze</b> P.O. Box 9554 Allen, TX 75013	<b>Equifax</b> 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a> <b>Equifax Fraud Alert</b> P.O. Box 105069 Atlanta, GA 30348-5069 <b>Equifax Credit Freeze</b> P.O. Box 105788 Atlanta, GA 30348-5788
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## **Additional Information**

This notice has not been delayed by law enforcement. If you experience identity theft or fraud, you have the right to file a police report with your local law enforcement agency. When filing a report, you may be required to provide documentation showing that you have been a victim, and you are entitled to obtain a copy of the report for your records. If you discover suspicious activity on your credit reports or otherwise believe your information is being misused, you should promptly contact local law enforcement to file a report.

Instances of known or suspected identity theft should also be reported to your state Attorney General and the FTC. A complaint may be filed with the FTC online at <https://ftc.gov/idtheft>, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Complaints submitted to the FTC are added to its Identity Theft Data Clearinghouse and made available to law enforcement for investigative purposes. The FTC also provides information about fraud alerts and security freezes.

*For D.C. residents*, the District of Columbia Attorney General may be contacted at 400 6th Street, NW, Washington, D.C. 20001; (202) 4; 202-727-3400, and <https://oag.dc.gov/consumer-protection>.

*For Maryland residents*, the Maryland Attorney General may be contacted at Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202; 1-888-743-0023; or <https://oag.dc.gov/consumer-protection>.

*For New Mexico residents*, the New Mexico Attorney General may be contacted at the New Mexico Department of Justice, 408 Galisteo Street, Villagra Building, Santa Fe, NM 87501; (505) 490-4060; or <https://nmdoj.gov/>.

*For New York residents*, the New York Attorney General may be contacted at The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; or <https://ncdoj.gov>.

*For Oregon residents*, the Oregon Attorney General may be contacted at Justice Building, 1162 Court St. NE, Salem, OR 97301; 1-877-877-9392; or <https://www.doj.state.or.us/>.

*For Rhode Island residents*, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; or <https://riag.ri.gov>. Information concerning one (1) Rhode Island resident was involved.

You also have rights under the federal Fair Credit Reporting Act (FCRA) and Identity Security Act, which governs the collection and use of information pertaining to you by consumer reporting agencies. These rights include the right to access the information in your file, dispute incomplete or inaccurate information, and request correction or deletion of inaccurate, incomplete, or unverifiable information. For more information about the FCRA and your rights, you may visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](http://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf), or <https://ftc.gov>.

National Center for Construction Education & Research Ltd. may be contacted at 3614 Progress Blvd., Alachua, FL 32615. There has been no delay due to law enforcement.